

Hello Matt,

I wanted to express my thanks to the Synergy team for the health check of our Citrix environment. It has helped us to have a clear understanding of the multiple issues we had. The short, medium and long term remediation plan provided was instrumental in directing our efforts as well as creating clear expectations and measurable results.

You can say I am a big believer of Synergy methodology, as I think it is the right approach to any problem, though it is difficult to accept at the beginning. I took a leap of faith when I first engaged Synergy when I was the CTO of Capital Bank but like in this occasion, it resulted in a very successful implementation, with a solid design, reliable and implemented in record time.

Capital bank was acquiring and merging several banks, and the final solution implemented allowed the bank scale at an extremely fast pace, with predictable results and hardware requirements. The Synergy team is one of the most knowledgeable and professional teams I have had the pleasure of working with.

Please extend my gratitude to the team; I know I can always rely on Synergy to provide a trusted and agnostic opinions. It is always a pleasure working with your team.

I look forward to our next project.

Kind regards,  
Orlando Santa Cruz.

